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ABSTRACT

This revised pamphlet was developed by a national association of credit unions for the purpose of directing consumer complaints to appropriate agencies or heads of agencies for action. Suggestions to aid the consumer are included, such as trying to solve problems at the local level before complaining to top officials. Addresses and phone numbers of companies, naming their leading executives, are grouped in these 17 categories: (1) who to write in Washington, (2) appliances, (3) automobiles, (4) cameras and watches, (5) department stores and mail order houses, (6) food, (7) furniture, (8) insurance, (9) movers, (10) petroleum products, (11) sewing machines, (12) toys, (13) television and radio, (14) state and local government agencies, (15) consumer leagues, (16) Canadian government and consumer agencies, and (17) Canadian manufacturers. (AG)

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INFORMATION FOR CONSUMERS

Third Revision

VT018894

Everybody's Money
P.O. Box 431
Madison, Wisconsin 53701

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CREDIT UNION NATIONAL ASSOCIATION, INC. • BOX 431 • MADISON, WISCONSIN 53701 • 608 241-1211

Everybody's money

May, 1972

Dear Consumer:

Nothing is more frustrating than to have a complaint and not know where to take it.

That's why Everybody's Money put together the following list of top executives of companies that make consumer products or provide consumer services. We also included a list of state government offices established for consumer protection as well as state and local consumer organizations that will be interested and may be able to help. We've provided a separate listing for Canada at the end.

Before you complain to the company top brass, though, try to solve the problem locally. For instance, if you order a sofa and it arrives at your house minus a leg or two don't start writing angry letters to everyone remotely involved. First, call the furniture store manager and tell him the problem. Ask for immediate attention. But if you don't get satisfaction locally, that's the time to write to the top.

A word about consumer groups. Almost all of them are solely volunteer operated organizations. That means people like yourself are working together for no pay in their spare time to see that consumers get treated fairly. It also means most consumer groups -- at least presently -- don't have the manpower or resources to help you directly with your problem.

Then why bother including carbons of your complaint to consumer groups? When you complain about a problem you not only help yourself but others as well. For one thing you alert the company to a problem it might be able to keep from happening in the future. And by including copies to the state or local consumer groups you alert them to a potential consumer problem they should know about.

And, of course, by telling the company you have alerted other interested parties, you help give your complaint more clout. So send copies to as many interested parties as you think necessary including local news media (especially reporters covering a consumer beat), local Better Business Bureau, Chamber of Commerce, local and state government officials, federal agencies, and so on.

Here are some other things to keep in mind when you write to the top brass. Put all the important details in your letter. Include copies (not originals) of all relevant documents. Include your return address on the letter itself not just on the envelope. Write as legibly as you can. Print if you must.

We don't guarantee that writing to the top brass will solve your problem. But if your complaint is legitimate, and you haven't had it solved locally, you've got another chance when you write to the top.

Good luck.

The Editors

WHO TO WRITE IN WASHINGTON

Virginia Knauer, Director
Office of Consumer Affairs
The White House
Washington, D. C. 20506

Federal Trade Commission
Pennsylvania Avenue at Sixth St.
Washington, D. C. 20580

Food and Drug Administration
Crystal Plaza, No. 6
2221 Jefferson Davis Highway
Arlington, Virginia 22202

Department of Agriculture
The Mall
Between 12th and 14th Streets, S.W.
Washington, D. C. 20250

Erma Angevine, Executive Director
Consumer Federation of America
1012 14th Street, N. W.
Suite 1105
Washington, D. C. 20005

Alice Shabecoff, Executive
Director
National Consumers League
1029 Vermont Avenue, N.W.
Washington, D. C. 20005

APPLIANCES

Amana Refrigeration, Inc.
Amana, Iowa 52203
Tele: (319) 622-5511
Geo. C. Foerstner, President

Bissell, Inc.
Grand Rapids, Michigan 49501
Tele: (616) 453-4451
J. M. Bissell, President

Caloric Corporation
Topton, Pennsylvania 19562
Tele: (215) 682-2131
Glennon J. Doyle, President

Culligan U S A
One Culligan Parkway
Northbrook, Illinois 60062
Tele: (312) 298-2000
P. H. Hylbert, President

Frigidaire Division
300 Taylor
Dayton, Ohio 45401
Tele: (513) 445-5000
H. W. Campbell, General Manager

General Electric Company
570 Lexington Avenue
New York, New York 10022
Tele: (212) 750-2000
Fred J. Borch, Chairman of Board

Gibson Refrigerator Sales
Corporation
Greenville, Michigan 48838
Tele: (616) PL4-5621
L. W. Hamper, President

Hamilton-Beach
99 Mill Street
Waterbury, Connecticut 06720
Tele: (203) 757-6061
F. W. Price, Vice-President

Hankscraft Company
Reedsburg, Wisconsin 53959
Tele: (608) 524-4341
James Dodson, President

The Hoover Company
101 East Maple Street
North Canton, Ohio 44720
Tele: (216) 499-9200
F. N. Mansager, President

Hotpoint
Appliance Park-WCE
Louisville, Kentucky 40225
Tele: (502) 452-4311
W. B. Clemmens, Manager

Kelvinator, Inc.
1545 Clyde Park, Southwest
Grand Rapids, Michigan 49509
Tele: (616) 243-0181
Thomas I. Dolan, President

Magic Chef, Inc.
Cleveland, Tennessee 37311
Tele: (615) 472-3371
S. B. Rymes, Jr., President

The Maytag Company
403 West 4th Street
Newton, Iowa 50208
Tele: (515) 792-7000
E. G. Higdon, President

Norge Division
Edison, New Jersey 08817
Tele: (201) 549-7200
E. Hart, Vice-President

Rival Manufacturing Company
36th at Bennington
Kansas City, Missouri 64129
Tele: (816) UN1-1000
I. H. Miller, President

S.C.M. Corporation
Consumer Products Division
780 W. Labor Road
Philadelphia, Pennsylvania 19120
Tele: (215) GL5-8500
Geo. F. Burns, President

Schick, Inc.
216 Greenfield Road
Lancaster, Pennsylvania 17604
Tele: (717) 394-4031
James L. Badgett, President

Speed Queen Division
Doty Street
Ripon, Wisconsin 54971
Tele: (414) 748-3121
R. M. Cornwall, President

Sunbeam Appliance Company
5400 West Roosevelt Road
Chicago, Illinois 60650
Tele: (312) 854-3500
G. S. Parshalle, President

Appliances

The Tappan Company
180 Park Avenue, West
Mansfield, Ohio 44902
Tele: (419) 524-0123
W. R. Tappan, President

Westinghouse Electric Corporation
Westinghouse Building
Gateway Center
Pittsburgh, Pennsylvania 15222
Tele: (412) 255-3800
C. E. Hammond, President

Whirlpool Corporation
Benton Harbor, Michigan 49022
Tele: (616) WA5-0651
John Platts, President

Complaints for major appliances such as dehumidifiers, disposers, ranges, dishwashers, home laundry equipment, refrigerators, freezers, room air conditioners, water heaters can be sent to:
Dr. Virginia Cutler, Chairman
Major Appliance Consumer Action Panel
(Sponsored by Associations of Home Appliance Manufacturers, Gas Appliance Manufactuers, American Retail Federation)
20 North Wacker
Chicago, Illinois 60606

AUTOMOBILES

American Motors Corporation
14250 Plymouth Road
Detroit, Michigan 48232
Tele: (313) 493-2000
Wm. V. Luneburg, President

British Leyland Motors, Inc.
600 Willow Tree Road
Leonia, New Jersey 07605
Tele: (201) 461-7300
G. W. Whitehead, President

Buick Motor Division
Hamilton Avenue
Flint, Michigan 48550
Tele: (313) 766-5000
Lee N. Mays, General Manager

Cadillac Motor Car Division
2860 Clark Avenue
Detroit, Michigan 48232
Tele: (315) TA5-4600
George R. Elges, Vice President

Chevrolet Motor Division
General Motors Building
Detroit, Michigan 48202
Tele: (313) 556-5000
John Z. DeLorean, General Manager

Chrysler Corporation
P. O. Box 1919
Detroit, Michigan 48231
Tele: (313) 956-5252
John J. Riccardo, President

Chrysler-Plymouth Division
12200 East Jefferson Avenue
Detroit, Michigan 48231
Tele: (313) 822-4700
R. K. Brown, Vice-President

Dodge Division
7900 Joseph Campau Avenue
Detroit, Michigan 48231
Tele: (313) 872-6100
R. B. McCurry, General Manager

Fiat Motor Company, Inc.
375 Park Avenue
New York, New York 10022
Tele: (212) 688-4400
G. Foggini, President

Ford Motor Company
The American Road
Dearborn, Michigan 48121
Tele: (313) 322-3000
L. A. Iacocca, President

General Motors Corporation
General Motors Building
Detroit, Michigan 48202
Tele: (313) 556-5000
Edward N. Cole, President

Nissan Motor Corporation, U.S.A.
745 W. Artesia Boulevard
Compton, California 90220
Tele: (213) 639-7860
Y. Katayama, President

Oldsmobile Division
Townsend Street
Lansing, Michigan 48921
Tele: (517) 373-5000
John B. Beltz, General Manager

Pontiac Motors Division
One Pontiac Plaza
Pontiac, Michigan 48055
Tele: (313) 332-8111
F. James McDonald, General Manager

Renault, Inc.
100 Sylvan Avenue
Englewood Cliffs, New Jersey 07632
Tele: (201) 461-6000
Jean Ordner, President

Toyota Motor Distributors, Inc.
2055 West 190th Street
Torrance, California 90509
Tele: (213) 770-1730
I. Kodaira, President

Volkswagen of America, Inc.
818 Sylvan Avenue
Englewood Cliffs, New Jersey 07632
Tele: (201) 567-7600
J. Stuart Perkins, President

Volvo, Inc.
Volvo Drive
Rockleigh, New Jersey 07647
Tele: (201) 768-7300
Stig Jansson, President

CAMERAS AND WATCHES

Bell and Howell Company
7100 McCormick Road
Lincolnwood, Illinois 60645
Tele: (312) 673-3300
Henry E. Bowes, President

Benrus Corporation
Benrus Center
Ridgefield, Connecticut 06877
Tele: (203) 438-0333
Victor K. Kiam, President

Bulova Watch Company, Inc.
630 Fifth Avenue
New York, New York 10020
Tele: (212) LT1-0400
Harry B. Henshel, President

Eastman Kodak Company
343 State
Rochester, New York 14650
Tele: (716) 325-2000
Gerald B. Zornow, President

Elgin National Industries, Inc.
660 Madison Avenue
New York, New York 10021
Tele: (212) 688-6200
L. Alan Schafler, President

General Time Corporation
3500 North Greenfield Road
Mesa, Arizona 85201
Tele: (602) 969-7411
G. E. Hirt, President

Gruen Watch Company
20 West 47th
New York, New York 10036
Tele: (212) 582-3100
Austin Graves, President

Imperial Camera Corporation
421 North Western Avenue
Chicago, Illinois 60612
Tele: (312) 829-2424
Charles Fischberg, President

Polaroid Corporation
549 Technology Square
Cambridge, Massachusetts 02139
Tele: (617) 864-6000
E. H. Land, President

Timex Corporation
375 Park Avenue
New York, New York 10022
Tele: (212) 759-5665
Lester Brooks, President

Waltham Watch Company
231 South Jefferson
Chicago, Illinois 60006
Tele: (313) AN3-7555
George Didisheim, Chairman
of Board

DEPARTMENT STORES AND MAIL ORDER HOUSES

Aldens, Inc.
5000 Roosevelt Road
Chicago, Illinois 60607
Tele: (312) 854-4141
C. R. Wunderlich, President

Boston Store
331 West Wisconsin Avenue
Milwaukee, Wisconsin 53203
Tele: (414) 271-5060
Orren Bradley, President

Burdine's
22 East Flagler
Miami, Florida 33131
Tele: (305) 373-1111
Martin B. Clark, President

Marshall Fields and Company
111 North State
Chicago, Illinois 60690
Tele: (312) ST1-1050
Gerald A. Sivage, President

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Minneapolis, Minnesota 55440
Tele: (612) 374-6123
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New York, New York 10001
Tele: (212) PE6-5100
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New York, New York 10018
Tele: (212) 564-1000
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Chicago, Illinois 60607
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715 Armour Road
North Kansas City, Missouri 64116
Tele: (816) GR1-3080
A. B. Dorfman, President

J. C. Penney Company, Inc.
1301 Avenue of the Americas
New York, New York 10019
Tele: (212) 957-4321
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Chicago, Illinois 60607
Tele: (312) 265-2500
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2511 West 23rd
Chicago, Illinois 60608
Tele: (312) 927-5600
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F. W. Woolworth's Company
233 Broadway
New York, New York 10007
Tele: (212) 227-1000
J. S. Roberts, President

Zale Corporation
3000 Diamond Park
Dallas, Texas 75247
Tele: (214) 634-4011
Donald Zale, President

American Home Foods
685 Third Avenue
New York, New York 10017
Tele: (212) YU6-1000
J. B. Shortlidge, President

Archway Cookies, Inc.
338 Upton Avenue
Battle Creek, Michigan 49016
Tele: (616) WO2-6205
G. J. Markham, President

Armour and Company
Greyhound Tower
Phoenix, Arizona 85077
Tele: (602) 248-4000
Jess Nicks, President

Banquet Food Corporation
515 Olive Street
St. Louis, Missouri 63101
Tele: (314) 436-5000
P. C. Lockwood, President

Beatrice Foods Company
120 South LaSalle
Chicago, Illinois 60603
Tele: (312) ST2-3820
W. G. Karnes, President

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New York, New York 10022
Tele: (212) 661-1234
George M. Perry, President

Borden's, Inc.
277 Park Avenue
New York, New York 10017
Tele: (212) 573-4000
A. R. Marusi, President

CPC International, Inc.
International Plaza
Englewood Cliffs, New Jersey 07632
Tele: (201) 894-4000
James W. McKee, President

California Canners and Growers
3100 Ferry Building
San Francisco, California 94106
Tele: (415) 981-0101
Robert L. Gibson, President

Campbell Soup Company
Camden, New Jersey 08101
Tele: (609) 964-4000
William Murphy, President

Carnation Company
5045 Wilshire Boulevard
Los Angeles, California 90036
Tele: (213) 931-1911
H. Everett Olson, President

Castle & Cooke, Inc.
130 Merchant Street
Honolulu, Hawaii 96813
Tele: (801) 548-6611
Malcolm MacNaughton, President

Coca Cola Company Foods Division
7104 Katy Road
Houston, Texas 77001
Tele: (713) 861-4411
D. R. Keough, President

Consolidated Foods Corporation
135 South LaSalle
Chicago, Illinois 60603
Tele: (312) RA6-6414
William Teets, President

Cudahy Company
100 West Clarendon
Phoenix, Arizona 85013
Tele: (602) 264-7272
F. T. Barrett, President

Dean Foods Company
3600 River Road
Franklin Park, Illinois 60131
Tele: (312) 625-6200
H. M. Dean, Jr., President

Del Monte Corporation
P. O. Box 3575
San Francisco, California 94119
Tele: (415) 781-7760
Richard Landis, President

First National Stores, Inc.
5 Middlesex Avenue
Somerville, Massachusetts 02143
Tele: (617) 623-2400
Hilliard J. Coan, President

Food

Frito-Lay, Inc.
Frito Lay Tower
Dallas, Texas 75235
Tele: (214) 357-1511
Harold R. Lilley, President

General Foods Corporation
250 North
White Plains, New York 10602
Tele: (914) 694-2500
A. E. Larkin, Jr., President

General Host Corporation
245 Park Avenue
New York, New York
Tele: (212) 661-5300
Edward Hoornstra, President

General Mills, Inc.
9200 Wayzata Boulevard
Minneapolis, Minnesota 55440
Tele: (612) 540-2311
James A. Summer, President

Gerber Products Company
445 State Street
Fremont, Michigan 49412
Tele: (616) 928-2000
Arthur Frens, President

Green Giant Company
1100 Summit
Le Sueur, Minnesota 56058
Tele: (612) 665-3515
C. J. Tempas, President

H. J. Heinz Company
1062 Progress
Pittsburgh, Pennsylvania 15212
Tele: (412) 231-5700
R. B. Gookin, President

George A. Hormel and Company
Austin, Minnesota 55912
Tele: (507) 437-5611
I. J. Holton, President

Hunt-Wesson Foods, Inc.
1645 West Valencia Drive
Fullerton, California 92634
Tele: (714) 871-2100
Edward Gelsthorpe, President

ITT Continental Baking Company, Inc.
P. O. Box 731
Rye, New York 10580
Tele: (914) 967-4747
M. Cabell Woodward, Jr., President

Keebler Company
677 Larch Avenue
Elmhurst, Illinois 60126
Tele: (312) 379-1525
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Kellogg Company
Battle Creek, Michigan 49016
Tele: (616) 962-5151
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Kentucky Fried Chicken
Corporation
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Louisville, Kentucky 40213
Tele: (502) 459-8600
Barry Rowles, President

Kraft Foods
500 Peshtigo Court
Chicago, Illinois 60690
Tele: (312) 222-4600
O. Everett Swain, President

The Kroger Company
1014 Vine
Cincinnati, Ohio 45201
Tele: (513) 381-8000
James P. Herring, President

Lawry's Foods, Inc.
568 San Fernando Road
Los Angeles, California 90065
Tele: (213) 225-2491
Richard N. Frank, President

Libby, McNeill & Libby
200 South Michigan Avenue
Chicago, Illinois 60604
Tele: (312) 341-4111
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Nabisco, Inc.
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New York, New York 10022
Tele: (212) PL1-5000
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National Tea Company
8303 West Higgins Road
Chicago, Illinois 60631
Tele: (312) 693-2300
F. B. Krysiak, President

Food

The Nestle Company, Inc.
100 Bloomingdale Road
White Plains, New York 10605
Tele: (914) WH6-6400
G. J. Gogniat, President

Oscar Mayer and Company
910 Mayer Avenue
Madison, Wisconsin 53704
Tele: (608) 244-1311
P. Goff Beach, President

Pet Incorporated
400 South Fourth Street
St. Louis, Missouri 63166
Tele: (314) 621-5400
Boyd F. Schenk, President

Pillsbury Company
608 Second Avenue, South
Minneapolis, Minnesota 55402
Tele: (612) 330-4966
Terrance Hanold, President

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901 South 9th Street
St. Louis, Missouri 63188
Tele: (314) 982-0111
P. F. Cornelsen, President

Standard Brands, Inc.
625 Madison Avenue
New York, New York 10022
Tele: (212) PL9-4400
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Chicago, Illinois 60604
Tele: (312) 431-2000
R. W. Reneker, President

Watkins Products, Inc.
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Tele: (507) 8-1501
J. N. Doyle, President

Welch Foods, Inc.
Westfield, New York 14787
Tele: (716) 326-3131
R. Craig Campbell, President

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Liberty & Charlotte Streets
Lancaster, Pennsylvania 17604
Tele: (717) 397-0611
J. H. Binns, President

Bassett Furniture Industries, Inc.
Bassett, Virginia 24055
Tele: (703) 629-2531
R. H. Spilman, President

Baumritter Corporation
205 Lexington Avenue
New York, New York 10016
Tele: (212) 683-5000
N. S. Ancell, President

Drexel Enterprises
Drexel, North Carolina 28619
Tele: (704) 437-2311
Charles S. Shaughnessy, President

Flexsteel Industries, Inc.
P. O. Box 877
Dubuque, Iowa 52001
Tele: (319) 582-1891
Frank H. Bertsch, President

The Franklin Furniture Company
Leetonia Road
Columbiana, Ohio 44408
Tele: (216) 482-3821
Walter Hartsock, President

Heywood-Wakefield Company
206 Central
Gardner, Massachusetts 01440
Tele: (617) 632-2300
John Heywood, President

Kroehler Manufacturing Company
Naperville, Illinois 60540
Tele: (312) 420-6789
R. E. Burow, President

Lees Carpets
Valley Forge Industrial Park
Norristown, Pennsylvania 19401
Tele: (215) 666-7770
Harold E. Jung, President

Mohasco Industries, Inc.
57 Lyon Street
Amsterdam, New York 12010
Tele: (518) 843-2000
Herbert Shuttleworth II, President

Pennsylvania House
11th Street
Lewisburg, Pennsylvania 17837
Tele: (717) 523-1285
R. F. McClure, President

Sealy Incorporated
666 Lake Shore Drive
Chicago, Illinois 60611
Tele: (312) 944-1915
Howard Haas, President

Simmons Company
280 Park Avenue
New York, New York 10022
Tele: (212) 697-2300
Joseph V. Quarles, President

Stanley Furniture Company, Inc.
Stanleytown, Virginia 24168
Tele: (703) 629-2571
James Van Vleck, President

The Sterns J. Foster Company
Wyoming & Williams
Cincinnati, Ohio 45215
Tele: (513) 821-0700
R. G. Brierley, President

Thomasville Furniture Industries, Inc.
Thomasville, North Carolina 27360
Tele: (919) 475-1361
Tom A. Finch, President

INSURANCE

Allstate Insurance Companies
Allstate Plaza
Northbrook, Illinois 60062
Tele: (312) 291-5000
Boyd Christensen, President

American Family Mutual
Madison, Wisconsin 53701
Tele: (608) 249-2111
J. O. Miller, President

Blue Cross of Western Pennsylvania
One Smithfield Street
Pittsburgh, Pennsylvania 15222
Tele: (412) 391-0500
William H. Ford, President

CUNA Mutual Insurance Society
P. O. Box 391
Madison, Wisconsin 53701
Tele: (608) 238-5851
C. F. Eikel, Jr., President

Farmers Insurance Group
4680 Wilshire Boulevard
Los Angeles, California 90054
Tele: (213) WE1-1961
Robert E. Early, President

The Hartford Life Insurance Group
Hartford Plaza
Hartford, Connecticut 06115
Tele: (203) 547-5000
Harry V. Williams, President

John Hancock Mutual Life Insurance Company
200 Berkeley
Boston, Massachusetts 02117
Tele: (617) 421-6000
Frank B. Maher, President

Lutheran Brotherhood Life and Health Insurance Society
701 Second Avenue, South
Minneapolis, Minnesota 55402
Tele: (612) 332-0211
W. P. Langhaug, President

Metropolitan Life Insurance Company
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Mutual of Omaha Insurance Company
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J. D. Minton, President

The National Life & Accident Insurance Company
National Life Center
Nashville, Tennessee 37203
Tele: (615) 747-9000
William C. Weaver, Jr., President

Nationwide Insurance Company
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Columbus, Ohio 43216
Tele: (614) 228-4711
D. W. Jeffers, President

New York Life Insurance Company
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New York, New York 10010
Tele: (212) 576-7000
R. Manning Brown, Jr., President

North American Life and Casualty Company
1750 Hennepin Avenue
Minneapolis, Minnesota 55403
Tele: (612) 377-5511
H. Skoglund, President

Preferred Risk Mutual Insurance Company
1111 Ashworth Road
West Des Moines, Iowa 50265
Tele: (515) 279-9751

Bernard Mercer, President
Prudential Insurance Company of America
Prudential Plaza
Newark, New Jersey 07101
Tele: (201) 336-1234
K. C. Foster, President

Reliance Insurance Company
4 Penn Center Plaza
Philadelphia, Pennsylvania 19103
Tele: (215) 864-4000
A. Addison Roberts, President

Sentry Insurance
Strongs Avenue
Stevens Point, Wisconsin 54481
Tele: (715) 344-2345
John W. Joanis, President

Insurance

State Farm Mutual Automobile
Insurance Company
112 East Washington
Bloomington, Illinois 61701
Tele: (309) 967-6123
E. B. Rust, President

The Travelers Corporation
One Tower Square
Hartford, Connecticut 06116
Tele: (203) 277-0111
Morrison Beach, President

MOVERS

Allied Van Lines
P. O. Box 4403
Chicago, Illinois 60680
Tele: (312) 344-8700
J. D. Ford, President

American Express Company
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New York, New York 10006
Tele: (212) 944-2000
William Morton, President

Global Van Lines, Inc.
One Global Way
Anaheim, California 92803
Tele: (714) 776-0880
Edward W. Schumacher, President

Greyhound Lines, Inc.
Greyhound Tower
Phoenix, Arizona 85013
Tele: (602) 248-5000
J. L. Kerrigan, President

Lyon Van and Storage Company
1950 South Vermont Avenue
Los Angeles, California 90007
Tele: (213) 731-3131
R. D. Ford, President

National Van Lines, Inc.
2800 Roosevelt Road
National Plaza
Broadview, Illinois 60153
Tele: (312) FI5-2900
F. L. McKee, President

Trans-American Van Service, Inc.
7540 South Western Avenue
Chicago, Illinois 60620
Tele: (312) 434-1000
John J. Rapp, President

United Van Lines, Inc.
One United Drive
Fenton, (St. Louis County
Missouri 63026
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Association Co-operative d'Economie
Familiale
Montreal, Quebec

Better Business Bureau
(Check your local telephone
directory)

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Development
55 Parkdale Avenue
Ottawa, Ontario K1Y 1E5

The Canadian Labour Congress
Congrès du Travail du Canada
100 Argyle Avenue
Ottawa 4, Ontario

Central Mortgage & Housing
Corporation
Head Office
Ottawa, Ontario K1A OP7

Consumers Association of Canada
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Ottawa 4, Ontario
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Consumer Protection Division
Ontario Department of Consumer
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Corporate Affairs
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Ottawa, Ontario

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Brampton, Ontario
L. G. Rice, President

Automobiles Renault Canada Ltee.
1398 Marie-Victorin Boulevard
Saint-Bruno de Montarville, Quebec
P. LeGodec, Vice-President

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Hill Street
Fergus, Ontario
R. M. Barford, President

Brantford Washing Machines, Ltd.
35 Fieldway Road
Toronto 570, Ontario
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Toronto 116, Ontario
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Toronto 289, Ontario
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214 King Street West
Toronto 129, Ontario
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837 Yonge Street
Toronto 285, Ontario
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286 Sanford Avenue, North
P. O. Box 510
Hamilton, Ontario
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2450 Chrysler Centre
Windsor 19, Ontario
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100 Ronson Drive
Rexdale 603 Ontario
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150 Bartley Drive
Toronto 375 Ontario
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The Consume Gas Company
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Willowdale 425, Ontario
Oakah L. Jones, President

Dominion Electrohome Industries, Ltd.
809 Wellington Street, North
Kitchener, Ontario
C. A. Pollock, President

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190 Yonge Street
Toronto 205 Ontario
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Hamilton, Ontario
J. D. Moore, President

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The Canadian Road
Oakville, Ontario
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William Street, East
Oshawa, Ontario
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215 Wicksted Avenue
Toronto 35 Ontario
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L. E. Spencer, President

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Ottawa 1, Ontario
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Winnipeg 1, Manitoba
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14 Strachan Avenue
Toronto 150, Ontario
C. Maiden, President

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London, Ontario
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Vancouver 9, British Columbia
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McGraw-Edison (Canada), Ltd.
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23 Dennison Road, East
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Montreal 30, Quebec
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